

Great-West Life

Payments are made weekly with email notification to view and print your Direct Deposit statement.

Where do I register?

• English Registration

Link to the claim service portal

- Provider Portal
- Forgot your password? 1.866.240.7492.
 - Select English (1) > Option 9.

Contact Information for Support:

- For all Great West Life direct billing inquires including payment status, adjustments or patient information:
 - 1.800.957.9777 > Select English (2) > Option 1 > Option 2.
- For technical support for the Telus Health Portal and login inquiries:
 - 1.866.240.7492 > Select English (1) > Option 9.

Where do I find the Policy and Member ID #?



Click here to view the eClaims Service Guide

How to save the statement

• Click here

Go back to IRIS Insurance Homepage.